

Today's Take-Aways

Regional Updates

- Our hospital, like others in the province are working on the rollout of our ramp down plan for elective surgeries.

As noted last week, the spirit of the provincial order behind this is to free up inpatient beds and the human resources needed to care for patients or redeploy staff to harder hit areas if necessary. As such, the ramp down plan, at the moment, will not impact our clinics or Diagnostic Imaging.

- There are currently 644 people in critical care in Ontario and this number is increasing rapidly. This is resulting in the need to transfer patients, particularly out of the GTA (Greater Toronto Area) to Kingston and Ottawa. In terms of capacity both Queensway-Carleton Hospital and Cornwall are struggling with over-capacity. We are anticipating that we may be asked to take on some acute care patients to assist our hospital partners.

COVID-19 Vaccine Distribution

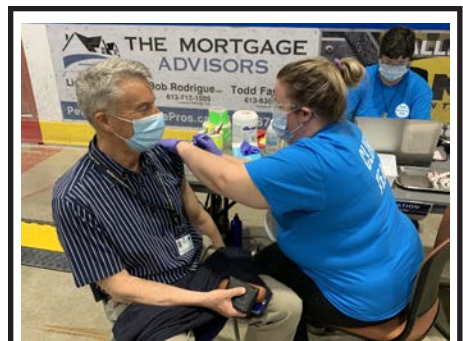
- We continue to receive similar dose allocations for our clinics at the PMC. Today was our first clinic using AstraZeneca for some of our appointments and Dr. Rob Cushman, Acting Medical Officer of Health for the Renfrew County and District Health Unit received his first dose of AstraZeneca as part of a photo opportunity.

Our vaccine dose allocation continues to be less than enough to meet local demand, and rightly so, as the province ensures that the majority of vaccine doses are going to the provincial hotspots and areas that are being hardest hit by the spread of COVID-19 and its variants of concern at this time.

- Starting at today's clinic, people receiving their first dose of vaccine will leave their appointment with a booking for their second dose 14-16 weeks after their first. For those who have already received their first dose and are awaiting notification for how to book their second dose, it is anticipated that a process will be in place in the coming weeks to facilitate this. Those who provided email for contact will be emailed the details when they have been finalized.

- We will also be working with our inpatient population to determine if there are candidates to receive additional doses of AstraZeneca that may be available at the end of our clinic days today and next Tuesday.

This may help to fulfill a provincial requirement that ALC patients who will be transferred to long-term care are required to be fully vaccinated prior to hospital discharge.



"Hi folks, What a pleasure to see your super team in operation today, and fun to chat with so many people. The enthusiasm and the efficiency were palpable.

I overheard so many clients saying how happy and excited they were to be vaccinated. Me too! I can't thank you all enough. You make us all so proud. Keep up the good fight."

Rob Cushman

Today's Take-Aways Continued

- We will also be working with our inpatient population to determine if there are candidates to receive additional doses of AstraZeneca that may be available at the end of our clinic days today and next Tuesday. This may help to fulfill a provincial requirement that ALC patients who will be transferred to long-term care are required to be fully vaccinated prior to hospital discharge.

- Plant Services helped put up an external weather shelter at the entrance to the PMC that will provide some protection against the elements on days where there is inclement weather.

Human Resources

- New nursing recruitment initiatives are yielding some success but there is still work to be done to address shortages seen throughout the organization.

Caregiver/Care Partner Policy

- While there are no changes to our policy this week there is a new electronic process in place which is helping to facilitate the recent changes and limit of one caregiver/care partner per patient stay. This is working well.

Other News:

Project Updates

- In keeping with the stay-at-home directive, PRH was able to host a mandatory site visit for six general contractors who have been pre-qualified to bid on the Cancer Care Renovation project (the Pharmacy renovation on 5th floor). This project involves several floors of Tower A. With some planning, we were able to successfully host this site visit virtually, with a combination of video streaming, a review of architectural drawings, and follow up photographs. The general contractors seemed satisfied with the content of the meeting, and we were able to comply with COVID restrictions.



Emergency Department / Intensive Care Unit

- Kudos to our Patient Service Attendants who have recently completed another 169 patient satisfaction surveys in the month of March that yielded some great results including a 60% overall rating of "Excellent" for care received.

- Staff in the ICU are preparing for a surge of patients and are working hard on implementing the new team model for staffing.

MEMBER ONE-ON-ONE SESSIONS

Register to meet with a HOOPP representative today!



Taking place May 6th. Register for One-on-One session with a HOOPP administrator. Spots are limited therefore the appointments will be given on a first come first serve basis. These appointments are over the phone however if one is booked during work hours HR has booked a meeting room to assure staff with appointments can complete their calls in a quiet and confidential manner. Please let Micayla Sewell (ext. 6404) know if you require space to complete the call.

<https://www.cvent.com/d/pjq4qx?lang=en>

Foundation News



Our Mural Café and Drive Thru locations are closed during the Stay at Home order. You can visit www.prhcatchtheace.ca to purchase your tickets. Proceeds support our Cancer Care Campaign and we would like to thank everyone for purchasing their tickets.



HOST YOUR OWN VIRTUAL FUNDRAISING EVENT

A great way to support the Pembroke Regional Hospital during the Stay at Home order is to host your own Virtual Fundraising Event! Before you begin planning your event, please contact the Foundation Office at 613-732-2811 x6223 or foundation@prh.email. We are happy to support your fundraising efforts and we look forward to hearing from you!

GRATITUDE

Medical Program

• Celebrating **Kelly** who did an outstanding job organizing a farewell for a patient. The farewell was the working definition of compassion. I am so proud to be part of a compassionate and caring team.

Michael Peters

• **Colleen Gribbon** for bringing in a Bluetooth speaker to play some "Elvis" for our patients in the subunit.

• **Rachel Blair (CCA)** who came into work on a Friday day shift. Medical staff were greatly appreciative of all of her help.

• **Shelley Petroskie** - for all her help on Medical, busier day than normal!

• **All staff** for helping and picking up extra shifts over the last few weeks and this past weekend. I know it has been stressful at times, but I appreciate everyone's help with going above and beyond. *Rachel*

• **Sarah Shorten** - we will miss Sarah as she heads to Mental Health Services.



All staff are welcome to join us for our upcoming Mindfulness sessions

April 9, 20 / May 7, 18

In The PRH Chapel (3rd Floor, Tower A)

At 12 noon (20 minutes in length)

Facilitated by Kate Mooney

The session will also be broadcast on Zoom and shared via a YouTube link.

Zoom coordinates will be circulated on The Loop and via PRH email.

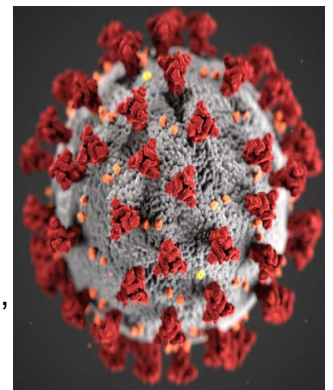


Current Facts and Figures

• **Renfrew County:** 42 active cases, 4 deaths, 82,251 tests completed (as of April 12th)

• **Ottawa:** 2,953 active cases, 479 deaths

• **Ontario:** 45,980 active cases, 7,639 deaths



Guardian Angels

MJ Beier



Pembroke Regional
Hospital Foundation



Fondation de l'Hôpital
Régional de Pembroke

How was your day?

Stressful

Scary

Exhausting

Busy

Sad

Healthcare workers are at the front lines of the COVID pandemic. Increased feelings of stress, worry and anxiety are normal under these conditions. Support is available to help you cope.



COVID Frontline Wellness

provides confidential access to services and tools to support your mental wellbeing.

Just book an appointment online and one of our clinicians will call you to discuss your needs and connect you with the supports that are right for you.

For more information and to book go to:
www.theroyal.ca/covid-frontline-wellness

It's simple. It's confidential. It will help.

If you are a health care worker* impacted by stress related to COVID-19, please reach out.

* Any worker in a hospital, long-term care facility, retirement or group home, Paramedic service, primary care or community health care setting. You must reside in Ontario to access this service.

CONSTRUCTION CORNER

Tower A:

- In the 1A North Wing, all the rooms on the West side of the corridor have been painted. The drywallers are working on the East side prepping the walls for painting. The ductless split AC evaporator heads have been installed in each room. The washer was removed from A105 in MDR and this area was sealed off from the rest of the room so that a new wall can be installed. Two walls were removed behind the location of the washer to enlarge one of the offices. The concrete floor will be removed and new terrazzo will be installed in this room. The electricians are continuing to run wires and a new panel was installed in the corridor. This is following a successful electrical shutdown two weeks ago.

- Two roofing projects for this summer went out for tender. The first is for all the small narrow “eyebrow” roofs around Tower A that were not completed last fall due to time constraints with winter approaching. The successful contractor is expected to start at the end of this month on the 5th floor Pharmacy area.

- The Cancer Care project tender was posted on April 5th. Work is expected to start in May.

- A new dishwasher was installed in the Kitchen and work started on upgrading the freezer.

Tower B:

- The second roofing project will be replacing the leaking metal roof above the Rehab Dining Room.

- New walls and doors were installed in B052 in the MRI area and in Rehab for a new medication room complete with card access.

Tower C:

- Work started on the Ground floor in the back of the elevator where the HVAC system is being reinstated following asbestos abatement two years ago.

D'Youville Warehouse:

- All the washers and dryers were sold and removed from the site.